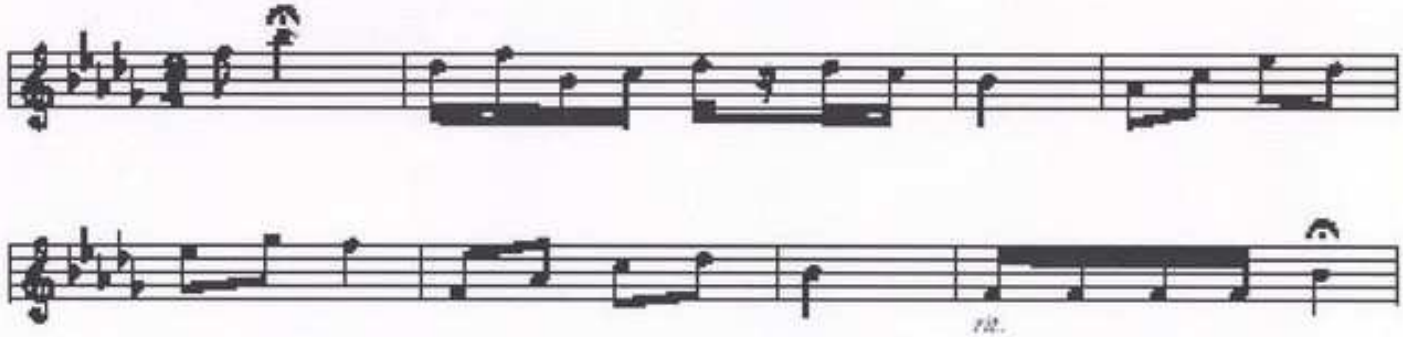
12.